

# Business Analyst, DDIT Dev., Technical Research & Development (TRD)

Job ID  
REQ-10018843  
Aug 13, 2024  
Spain

## Summary

Location: Barcelona  
#LI-Hybrid

In this role you will effectively transform the business requirements into an IT solution design specification, ultimately leading to meeting the customer expectations while assuring solutions are safe, reliable, scalable and flexible.

You will act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.

You will also engage with global business leaders and leverage the appropriate Data Digital &IT (DDIT) teams and Functions to determine requirements and deliver data-driven recommendations to improve efficiency and add value

## About the Role

### Role Responsibilities:

- Ensure consistency and traceability between user requirements, functional specifications, and testing & validation. Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions, and services wherever applicable. Additional specification required for testing.
- Develop project rationale and perform scoping assessments to determine feasibility of projects.
- Highlight/identify gaps in existing functionality and review requirements with stakeholders.
- Develop a comprehensive requirement specification that will determine the estimate of cost, time and resources to deploy solutions. Develop project estimates and complete financial model (costs, savings, revenue opportunities, investment horizon, etc.)
- Liaise with the service development team to suggest a high level functional solution.
- Ensure that relevant stakeholders are involved in specification of new services and/or major upgrades to existing services.
- Ensure the overall user experience is taken into account when designing and deploying new solutions

and services.

- Ensure consistency and traceability between user requirements, functional specifications and testing & validation. Support validation and testing (OQ, PQ, UAT...)
- Ensure implemented solutions are according to specifications and fit for purpose and support super user training.

### **Role Requirements:**

- University degree in Informatics, Computer Sciences, Life Sciences or similar
- A minimum of 6+ years of experience in working in the Pharma or IT Industry
- Experience in the Lab IT domain
- Experience as a business analyst/process expert/ business IT lead superuser/Lab data or Digital position
- Good understanding of business process analysis & design and system architecture concepts.
- Understanding of the Lab business processes, drug development experience an advantage
- Knowledge of GXP, 21CFR Part 11 and the CSV lifecycle. Knowledge of Lab systems including LIMS systems, and Chromatography systems.
- Ability to solve complex business process / information challenges.
- Proficient skills in global teams, collaboration, facilitation, negotiation, working in a matrix environment and conflict resolution.

### *Desirable:*

- Prior working experience in TRD and knowledge on TRD business processes is preferred.

### **Languages:** English

**You'll receive:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours

### **Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

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Operations  
Business Unit  
Universal Hierarchy Node  
Location  
Spain  
Site  
Barcelona Gran Vía  
Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.  
Functional Area  
Technology Transformation  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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