

Manager, External Technology Engagements

Job ID

REQ-10031673

Apr 07, 2025

Spain

Summary

LOCATION: Barcelona, Spain or , Hyderabad India

TYPE: Hybrid Working #LI-Hybrid

This role is responsible for managing the external vendor and partner engagements, as well as product and program management and communication efforts for the Technology & Systems team of the Patient Safety and Pharmacovigilance (PS&PV) function. This role ensures the successful execution of programs and operations of technology products in line with strategic and operational goals and maintains effective collaboration with external partners as well as with internal stakeholders.

About the Role

Major accountabilities:

- Develop and maintain strong relationships with key strategic partners and vendors for Technology delivery for PS&PV. Advise function leadership on best practices for supplier engagement and strategy.
- Leverage partner capabilities to deliver differentiated PS&PV technology products and services based on knowledge of internal system architecture needs and strategic evolution, as well as external trends and best practices
- Actively oversee the engagement of key service providers in collaboration with the Procurement function, monitor vendor performance, and ensure adherence to contractual agreements.
- Provide leadership and guidance for key strategic programs in PS&PV by applying best practices in project and program management. Identify and mitigate risks and issues in program and project execution, as well as day-to-day operations.
- Lead the application of enterprise-level Program Management Governance framework and best practices within PS&PV programs.
- Serve as the change management and communication lead for the Technology & Systems team within PS&PV. Deliver timely updates on project and operational milestones, achievements, issues, and risks to relevant stakeholders.
- Oversee training curricula and capability-building initiatives for the Technology & Systems team based on a thorough understanding of organizational strategy and priorities.

Key performance indicators:

- Strength and effectiveness of vendor relationships.
- Successful execution and delivery of PS&PV projects and programs within scope, time, and budget.
- Effective risk and issue management in project execution.
- Quality and timeliness of communication with stakeholders.

- Capability advancement for Technology & Systems team

Minimum Requirements:

Work Experience:

- Minimum of 5 years of experience in a Senior Technology or Business role within the Life Sciences industry.
- Experience in technology vendor management in a multi-national corporation.
- Proven ability to manage complex projects and programs.
- Strong relationship-building skills with partners and vendors.
- Strong communication and presentation skills.
- Ability to manage multiple priorities and work effectively in a fast-paced environment.
- Experience in change management and driving organizational improvement initiatives, including organizational capability building.
- Preferred: Knowledge of business processes in Patient Safety and Clinical Development and thorough understanding of GxP requirements.

Languages :

- Fluent in spoken and written English

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Division
Development
Business Unit
Innovative Medicines
Location
Spain
Site
Barcelona Gran Vía
Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.
Alternative Location 1
Hyderabad (Office), India
Functional Area
Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No
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