

# DevOps Team Lead Director

Job ID  
REQ-10037902  
Mar 24, 2025  
Spain

## Summary

Location: Barcelona (Hybrid / Office) Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you. We are currently seeking a dynamic and experienced DevOps Team Lead Director to join our Global Clinical Operations (GCO) team. In this role, you will Lead Novartis Clinical Vault (Veeva) GCO IT group and own all Veeva platform activities for GCO IT team. This role will directly be working with Technical Product Owners, Business Analysts, Project/ Release Managers and a vast ecosystem of internal and external partner to ensure best possible outcomes towards Global Clinical Operations business community. In this position you will be responsible for delivery of NCV releases and to further optimize the platform, to support audit related aspects, manage vendor relations, operational budget management and maintain strong relationship with business stakeholders. As part of GCO IT LT you will also be engaged in strategic aspects and cross team activities. As team lead strong interpersonal skills are required. Engage with global business leaders and leverage the appropriate DDIT teams and Functions to make sure the operational enhancements go smooth with right quality and timelines. ~ This role contributes to creating, evolving, and driving the organization's strategy, aligning objectives with technology strategy development, solution discovery, service, risk and relationship management. ~ Acts as the Global Product Line Lead for NCV ~ Responsible for maximizing the value and utilization of a product line ~ Owns all technical aspects of the product lifecycle in close partnership with the Business Product Manager ~ Develops the technical product roadmap: from ideation to development through adoption and value realization ~ Identifying and prioritizing the features to build minimum viable products towards incrementally delivering maximum business value. ~ Represent the business and customer strategy within the DDIT organization to recommend and provide input into Platform and Product investments and roadmaps. The Director GCO NCV drives and ensures that DDIT global and local (where applicable) demand is captured from business and collaborates with other DDIT functions to ensure quality services are delivered to stakeholders as per agreed service descriptions.

## About the Role

### MAJOR ACCOUNTABILITIES

- Proactively shape change portfolio and technology roadmap (3-5y horizon). Drive forward thinking and innovation within business w.r.to tech-driven business capabilities and processes, leading conversation with consulting mindset together with other DDIT functions
- Accountable for Program, project and product delivery to the business. Partner with Business to drive Business Transformation Programs enabled by technology, co-own transformation outcomes
- Measure and drive the business value of transformation initiatives underpinned by Programs, Projects, Products. Develop knowledge above silos across business functions and ensure business accountabilities are executed
- Improve the 'ease of engagement' with DDIT for the business. DDIT budget accountability to the

- business. Help business to understand their choices to manage technology costs
- Partner with Countries or Sites (where applicable) in respect to country/site roadmaps balancing global and local investments and business needs. Risk ownership for investment and operations portfolio. Key business partner for business continuity
- Ensure our journey to Technology Transformation supports Business objectives in a fast, simple, efficient way. Contributes to and interprets business and DDIT strategy to shape strategy and future direction for GCO NCV
- Serves as point of escalation, review and approval for key issues and decisions. Fully accountable for determining the operational objectives and medium-term planning according to the long-term plans established by the DDIT Strategy
- Articulate the business strategy and customer experience. Co-create the Product vision and roadmap with the Business Product Owner
- Identify and prioritize features to be delivered through the Product Backlog Ensure that the Development Team understands items in the Product Backlog to the level needed

### **Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

### **IDEAL BACKGROUND**

#### **Education:**

- Bachelor's degree in computer or IT-related field or technical discipline. MBA optional
- More than 15 years experience working in an IT environment
- Extensive project management and change management experience

#### **Experience / Professional requirements**

- Prior Veeva Knowledge is a must, preferably in Clinical Vault
- Understanding of DevOps model
- Ability to setup and scale teams as needed
- Experience of working in Matrix Environment. Collaborating across boundaries
- Working experience within the pharmaceutical industry or regulated industries.
- Relationship Management. Leveraging digital technology / big data. Multi-national global experience. Interactions with senior management. Influencing without authority
- Track record delivering global solutions at scale

### **LANGUAGES**

- ~Business fluent in English (written and spoken)

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world.

How can we achieve this?

With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay

connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?  
<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Universal Hierarchy Node

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Hyderabad (Office), India

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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