

Assoc. Dir. DDIT US&I Solution Delivery Analytical Products

Job ID
REQ-10038822
Jun 02, 2025
Mexico

Summary

The ideal candidate will align innovation efforts with business and IT strategies, focusing on compliance and value creation. Responsibilities include overseeing end-to-end delivery of analytics services, managing resource planning, and fostering continuous improvement within the team. Expertise in MLOps, AWS, Databricks, and Snowflake, along with a strong foundation in agile delivery and CRISP analytical life cycle management, is essential

About the Role

Roles and Responsibilities:

- Develop an Analytical Workbench capability to create advanced analytics product/services roadmaps from concept to development to launch, encompassing technology adoption, product engineering, service design, security and compliance, and business process change.
- Incubate and adopt emerging (GenAI, AI, NLP) technologies and launch products/services faster with rapid prototyping & iterative methods to prove and establish value. For identified technologies, launch to enterprise scale, ensuring value is derived.
- Focus and align DnA innovation efforts with the Business strategy, IT strategy, and legal/regulatory requirements.
- Establish and update strategies, implementation plans, and value cases to implement emerging technologies.
- Drive innovation (GenAI, AI/MLOPs, NLP) using appropriate people, processes, partners, and tools.
- Identify and develop advanced analytics capabilities & ecosystem partnerships in alignment with DnA strategy and in support of Enterprise Architecture and Integration.
- Has end-to-end accountability for AWB services and products that are incubated, established, and delivered across cross-functional business areas.
- Serves as point of escalation, review, and approval for key issues and decisions.
- Take decisions on the AWB resource and capacity plans in line with Business priorities and strategies and close collaboration with delivery teams.
- Decide on continuous improvement within the team.
- Decides on the program timeline, governance, and deployment strategy

Main Requirements:

- University Degree and/or relevant experience and professional qualifications
- Solid understanding of analytical and technical frameworks for descriptive and prescriptive analytics

- Good familiarity with AWS, Databricks, and Snowflake service offerings. Abreast of emerging technology within AI/ML space
- Strong collaborative interactions with customer-facing business teams.
- Track record delivering global solutions at scale.
- Ability to work and lead (a cross-functional team) in a matrix environment.
- Product-centric approach to defining solutions. Collaborate with business in gathering requirements, grooming product backlogs, driving delivery, and ongoing data product enhancements.
- Agile delivery experience managing multiple concurrent delivery cycles with sound foundation in Analytical Data life cycle management.
- Soft Skills - Consulting, Influencing & persuading, Unbossed Leadership, IT Governance, Building High Performing Teams, Vendor Management, Innovative & Analytical Technologies

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Alternative Location 1

Hyderabad (Office), India

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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