

# **Snr. Specialist, DDIT, Global Clinical Operations, Business Analyst**

Job ID  
REQ-10043149  
Apr 04, 2025  
Spain

## **Summary**

About Global Clinical Operations: At GCO, we are the bridge that transforms great science into great medicine by delivering at scale with sustainable speed and quality.

About the Role: Are you passionate about driving technology roadmaps and enabling decision-making that directly impacts the success of Novartis? As a Sr. Spec. DDIT GCO BA, you will act as a consultant and advisor, providing guidance to improve complex global business processes, products, and services. You will lead end-to-end delivery of solutions that redefine how Novartis operates, working on strategic initiatives with a mandate to deliver impactful solutions.

## **About the Role**

### **Role Responsibilities:**

- Engage with GCO user communities to identify high-priority subject areas.
- Develop rationale and perform scoping assessments for project feasibility.
- Conduct stakeholder interviews to understand business process dependencies.
- Create end-to-end business process flow diagrams using tools like Visio, Miro, or enterprise architect.
- Identify gaps in existing functionality and review requirements with stakeholders.
- Develop comprehensive requirement specifications to estimate cost, time, and resources for solutions.
- Liaise with the service development team to suggest high-level functional solutions.
- Ensure stakeholder involvement in new services or major upgrades and maintain consistency and traceability between requirements, specifications, and testing.
- Perform change impact assessments and ensure adherence to security and compliance policies.
- Drive change management, support super user training, and ensure solutions are fit for purpose.

### **Role Requirements:**

- University degree in Informatics, Computer Sciences, Life Sciences, or similar.
- Minimum of 10+ years of experience in the Pharma or IT industry.

- Expert understanding of business process analysis & design and system architecture concepts.
- Experience as a Product Owner for platforms or large complex solutions is an advantage.
- Proficient skills in global teams, collaboration, facilitation, negotiation, and conflict resolution.
- Working knowledge of product management and agile methodologies is an advantage. Knowledge of CSV lifecycle is an advantage
- Exposure to digital innovation projects and data strategy is an added advantage.
- Excellent oral and written communication skills, with the ability to deliver presentations effectively.

## LANGUAGES

- English

**Benefits & Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: [Novartis Life Handbook](#)

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours.

**You'll receive:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

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## Commitment to Diversity & Inclusion:

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Universal Hierarchy Node

Location  
Spain  
Site  
Barcelona Gran Vía  
Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.  
Functional Area  
Technology Transformation  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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Job ID  
REQ-10043149

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