

Associate Director, Technical Design & Architecture(Salesforce Technical Architect)

Job ID

REQ-10043555

Mar 10, 2025

India

Summary

Location: Hyderabad

The Associate Director, Technical Design and Architect major accountability is to effectively transform the business requirements into an IT solution design specification, ultimately leading to meeting the customer expectations on Salesforce eco system while assuring solutions are safe, reliable, scalable and flexible.

About the Role

Major accountabilities:

- Create and lead solution designs for internal customers
- Help scoping of requirements to meet business needs
- Develop project rationale and perform scoping assessments to determine feasibility of projects
- Participate in requirement gathering in global/regional workshops
- Peer review and sign off detailed designs by business. Ensure the overall user experience is taken into account when designing and deploying new solutions and services
- Ensure that detailed designs adhere to solution architecture design (i.e. high level conceptual design) and are traceable to functional as well as non-functional requirements in functional specification
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope
- Involved in decision making discussions with internal customer groups. Ensure implemented solutions are according to specifications and fit for purpose.
- Planning deployments together with Project Managers and Operations Team. Deployments between development environments and validation / productive orgs
- Review deployment packages with developers, Preparing checklists and scripts for manual deployments. Support documentation of deployments

Minimum Requirements:

- University degree in business/technical area adequate equivalent
- Fluent English both written and spoken
- 8+ years of experience in an solution design, business analyst or equivalent role
- Proven track rack record in large, preferably global, multi-team projects dealing with complex process areas and business groups
- Excellent organizational, interpersonal, communication, presentation and writing skills
- Ability to work with others in a high paced, fluid, multi-cultural and multi-disciplinary team. Attention to

detail and organization

- Working under tight timelines without compromising quality. Strong teamwork and interpersonal skills at all management levels
- Stakeholder management skills. Ability to operate in matrix organization effectively
- Strong can-do attitude and results-focused and Eventual travel (with alignment)

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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