

# Global Clinical Operations- Supply Chain Expert

Job ID

REQ-10046370

Apr 25, 2025

China

## Summary

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## About the Role

Key responsibilities:

### Customs and Trade Expertise

- Review, assign and monitor correct customs attributes in NVS trade system for clinical shipments (clinical/ancillary supplies)
- Ensure valid import and export licenses are available. Execution of import/export customs clearances and coordination of logistics to ensure activities in accordance with trade compliance policy and SOP.
- Ensure and validate the correctness of customs declarations and liaise with the relevant internal and external partners where post-declaration amendments are required.
- Act as point of contact of SSO China in case of queries from Customs or related authorities.
- Liaise and communicate with Customs and Suppliers/Agencies related to the Customs and Trade Topics.
- Cross-function collaboration with Country Customs and Trade Compliance, Global Funds Flow to ensure the Global Customs Valuation is up-to-date.
- Be responsible for Customs agency/supplier management and supervision, ensure they strictly follow NVS standard.
- Support the feasibility from clinical supply chain perspective at early stage of trial.
- Maintain accurate records of trade activities, including documentation, license, agreements, in accordance with legal and regulatory requirements.
- Stay current with changes in international trade laws and China regulations.
- Responsible for the tariff supplementary with Customs and NVS commercial/finance team after product is launched.

### Essential requirements

- Minimum of 3-5 years of experience in Customs and international trade function of MNC
- Minimum 2-4 years' experience in Customs clearance, trade compliance and clinical supply chain management or equivalent
- Must keeping up to date with changes in Customs/NMPA regulations

### Desirable requirements

- Good understanding of Customs/NMPA related regulations and trade compliance requirements
- Ability to proactively recognize and solve problems

- Excellent communication skills: ability to effectively communicate with stakeholders at various levels, including internal cross-functional teams, external agencies and HAs.
- Strong negotiation skills to ensure alignment and collaboration in the supply chain process.
- Knowledge of GCP is highly desirable
- Ability to build strong working relationships with supply chain internal and external stakeholders
- Strong attention to detail in managing complex supply chain activities
- Must be proactive, team player. Ability to multitask, prioritize tasks
- Project Management skills required to manage and/or support project supply chain to meet tight deadlines
- Well-structured, good analytical and conceptual thinking
- Strong process-orientation including ability to define and document business processes
- Able to adjust to the changing and different job requirements

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Division

Development

Business Unit

Innovative Medicines

Location

China

Site

Beijing (Beijing)

Company / Legal Entity

CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Alternative Location 1

Shanghai (Shanghai), China

Functional Area

Research & Development

Job Type

Full time

Employment Type

Shift Work

No

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