

LDC Data Business Manager - Commercial

Job ID

REQ-10047134

Apr 03, 2025

India

Summary

This role will help drive the execution of Novartis' ambition to turn data into strategic asset to drive actionable insights across the organization. This ambition is one of key pillars in the broader digital transformation happening at Novartis to be a focused medicines company powered by data and digital.

Within the the Commercial Data Domain this role is responsible for the design and implementation of Data Governance processes and Data Operating Model for the LDC Commercial Data Sub Domain in close collaboration with the Enterprise Data Owner (EDO) and team members for the LDC Commercial Data Sub Domain.

This role will focus on establishing and developing the Novartis data capability in collaboration with the functions and lead the implementation within LDC scope.

About the Role

- **Key Responsibilities:**

- Role is accountable for specific designated LDC Commercial Data area(s), and within such area(s):
 - Implement the data principles, data governance framework, data ownership and data operations.
 - Ensure adoption of FAIR (Findable, Accessible, Interoperable, Reusable) data solutions across legacy landscape to produce FAIR data at the source for the entities they own.
 - Responsible for gathering and implementing data requirements coming from Business Function (Domain Pillars in LDC projects), Commercial EDO and team and other dependent projects / programs.
 - Ensure that all data ideas, concepts and features are validated with internal stakeholders from all levels of the business.
 - Facilitate cultural change by improving data literacy across the business through training, education and increasing data consumption.
 - Proactively identify data issues and work with stakeholders to investigate and implement corrective measures and seek opportunities to continuously improve the quality and integrity of the data asset.
 - Drives the transition into new ways of working defined by Enterprise Operating model per LDC Scope.
 - Manage data quality definition for the assigned data within the LDC Commercial Data team, and is accountable for delivering agreed level of data quality as outcome of the data lifecycle management process.

Commitment to Diversity & Inclusion: :

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Essential Requirements:

- Delivery of key milestones and deliverables of the program on time, and in quality, with full buy-in and support of country and global teams.

Desirable Requirements:

Complexity:

- Be part of a very highly complex program impacting all functions, business areas, countries and regions.
- Identifying and managing the interdependencies across various functions, teams and programs of the relevant LDC Commercial Data entities as well as attributes or impact of non Commercial Data entities.
- Ability to ensure alignment cross functions and consider dependencies between data set-up, system configuration, operational process design and reporting and analytics requirements.

Influence:

- Stakeholder management at country / regional / global level.
- Very large and geographically broad scope; very high change impact.

Knowledge & Skills:

- **Business acumen:** very good understanding of various worldwide data models in respective business units and divisions, required capabilities and operational pain points.
- **Curious and forward looking:** looks for signals both inside and outside the company to identify new trends and future expectations.
- **Digital savvy:** very good grasp of the impacts and opportunities of data and technology will create to Novartis.
- **Technical and process knowledge:** knowledge and understanding of impact of data set-up and system configuration on operational processes and analytical capabilities.

EDUCATION & EXPERIENCE

Education

- Master's university degree or higher.

Experience:

- At least 5 years' experience in country and global Commercial / Master data management roles
- Experience working in data and with system configuration workstreams, in ERP / systems implementations and / or global business transformations

LANGUAGES

- English as a must and additional language(s) preferred.

FINANCIAL RESPONSIBILITY

- Being part of a very large program over 6+ years potentially in the magnitude of >500mUSD.

COMPETENCY PROFILE

- Proven data, reporting, Commercial process and compliance or analytics experience possibly in a matrix

style within a large, complex data landscape.

- Experience in data governance/quality and regulatory regimes.
- Experience in compliance and controls, design and execution.
- Excellent communication, collaboration skills with proven speaking, presentation and facilitation experience in internal and external environments.
- Able to leverage networks of professionals across functions and business areas.
- Understands the competing organizational needs beyond own part of business.
- Able to interpret complex information and to influence internal and external peers.
- Role model for Novartis' values and behaviours within the organization with ability to influence and motivate.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

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Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Marketing

Job Type
Full time
Employment Type
Regular
Shift Work
No
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Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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