

Scrum Master - Data Science Products

Job ID
REQ-10051745
May 21, 2025
India

Summary

At Novartis, we are reimagining medicine through the power of data and artificial intelligence. The Commercial organization is driving innovation across the entire customer engagement lifecycle using AI-driven insights and solutions. As a Scrum Master for Commercial AI Products, you will lead agile delivery teams building next-generation AI tools that empower our field force, enhance customer experience, and accelerate impact at scale.

About the Role

Position Title: Scrum Master - Data Science Products

||Scrum Master DDIT US&I DnA ||

Location – Hyd-India #LI Hybrid

Role Purpose

At Novartis, we are reimagining medicine through the power of data and artificial intelligence. The Commercial organization is driving innovation across the entire customer engagement lifecycle using AI-driven insights and solutions. As a Scrum Master for Commercial AI Products, you will lead agile delivery teams building next-generation AI tools that empower our field force, enhance customer experience, and accelerate impact at scale.

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Your responsibilities include but are not limited to

- Serve as Scrum Master for one or more functional AI product teams focused on commercial use cases (e.g., next-best-action engines, predictive targeting, omnichannel optimization).
- Facilitate sprint planning, daily stand-ups, retrospectives, reviews, backlog refinement, and PI planning activities.
- Identify and help remove obstacles or bottlenecks that impede team progress, protect the agile team from external interruptions to execution and assist in conflict resolution
- Collaborate closely with Product Owners, Data Scientists, MLOps engineers, and Commercial stakeholders to ensure high-value deliveries.
- Track team performance through relevant Agile metrics (velocity, burn-down/up charts, etc.) and drive continuous improvement.
- Champion a culture of transparency, experimentation, and accountability within AI product teams.
- Ensure delivery aligns with Novartis quality, compliance, and ethical standards.

What you'll bring to the role:

- Certification for Scrum Master role is desired from affiliation such as Scrum.org, (PSM) Scrumalliance.org (CSM), Scaledagile.com and applied knowledge on scaled agile framework
- Excellent communication, facilitation, and stakeholder management skills.
- Able to help other scrum masters in the organization to adopt Agile practices
- Familiarity with tools like Jira, Confluence, Azure DevOps, or similar.
- Coaching Certifications is a plus
- Certifications within Continuous Improvement disciplines and/or Agile Practices is a plus

Desirable Requirements:

- Bachelor's or master's degree in computer science, Engineering, Business, or related field.
- 5+ years of experience as a Scrum master's in technology, data science, or digital product environments.
- Experience supporting AI/ML or advanced analytics product teams is highly desirable.
- Proven ability to work with global, cross-functional teams in a matrixed organization.

Why Novartis

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook.

<https://www.novartis.com/careers/benefits-rewards>.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our

career opportunities, Join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

Commitment to Diversity & Inclusion:

Novartis embraces diversity, equal opportunity, and inclusion. We are committed to building diverse teams, representative of the patients and communities we serve, and we strive to create an inclusive workplace that cultivates bold innovation through collaboration and empowers our people to unleash their full potential.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and

professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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