

# Assoc. Dir. DDIT S&G Business Analysis

Job ID  
REQ-10052832  
May 27, 2025  
India

## Summary

Job Title: Assoc. Dir. DDIT S&G BA  
#LI-Hybrid  
Location: Hyderabad, India  
Relocation Support: Yes

Step into a role where your expertise in business analysis and strategic IT delivery will directly shape the future of Novartis. As a trusted advisor in the Strategy & Growth space, you'll lead transformative initiatives that redefine how we operate—driving smarter product roadmaps, sharper market insights, and high-impact acquisition evaluations. This is your opportunity to collaborate with global leaders, influence decision-making, and deliver solutions that are not only innovative but also scalable, compliant, and future-ready.

## About the Role

### Key Responsibilities

- Engage with Strategy & Growth stakeholders to identify and prioritize high-impact business areas
- Conduct feasibility assessments and define project scope aligned with strategic goals
- Lead interviews and workshops to gather detailed business process insights
- Design clear end-to-end business process flows using tools like Visio or Miro
- Identify functional gaps and validate requirements with cross-functional stakeholders
- Translate business needs into functional specifications and high-level IT solutions
- Ensure traceability between requirements, specifications, and validation activities
- Support testing, validation, and compliance with security and regulatory standards
- Drive change impact assessments and guide compliant solution deployment
- Promote user adoption through training, documentation, and change management

## Essential Requirements

### Education:

- University degree in Informatics, Computer Sciences, Life Sciences or similar

### Experience / Professional requirements

- A minimum of 10+ years of experience in working in the Pharma or IT Industry
- A minimum of 10+ years of experience as a business analyst/process expert/ business IT lead superuser
- Expert understanding of business process analysis & design and system architecture concepts.
- Knowledge of CSV lifecycle is an advantage

- Experience as a Product Owner for Platforms or Large complex solution is an added advantage.
- Ability to solve complex business process / information challenges.
- Proficient skills in global teams, collaboration, facilitation, negotiation, working in a matrix environment and conflict resolution.
- Working knowledge of product management, agile methodologies an advantage.
- Exposure/working experience in digital innovation projects is an added advantage.
- Data Strategy, Data science or data standardization experience is an advantage

### **Desirable Requirements**

- Proficiency in Design Thinking, Business Analysis, and Requirements Lifecycle Management
- Strong influencing, communication, and presentation skills with a mindset to challenge the status quo

### **Commitment to Diversity and Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### **Accessibility and accommodation**

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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4. <https://www.novartis.com/careers/benefits-rewards>
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