

# LDC Core Design Senior Expert Contract Management

Job ID  
REQ-10053008  
Jun 16, 2025  
Spain

## Summary

Create business value by designing/developing and implementing fit-for purpose solutions within LDC (Lean Digital Core) program, simplifying business processes by leveraging technology, automation and innovation opportunities.

## About the Role

#LI-Hybrid  
Location: Barcelona, Spain

## Major Accountabilities

- Create and document user stories
- Design of solution including all required documentation (e.g. support requirement prioritization, user requirement specification, adherence to LDC core, facilitate fit-to-core assessment for solution)
- Define core elements for the build (e.g. define scope for & run user/unit acceptance testing, definition of SAP user roles)
- Build solution including standard configuration, additions including interface and approved developments as a team in collaboration with business, IT and platform experts
- Build training material and contribute to change impact assessments as well as value generation assessment
- Execute trainings for users and contribute to organizational readiness for go-live (including establishment of super users)
- Support change management around the LDC users in collaboration with GPOs (e.g. adoption of global SOPs and advice for local SOPs)
- Report back learnings from go-lives and system acceptance

## Key Performance Indicators / Measures of Success

- Documents completeness and reach required quality
- Delivery of key landmarks of the program on time, in quality and within budget, with full agreement and support of country and global teams

## Requirements

## Education

- Bachelor university degree or higher

## Languages

- English as necessary and additional language(s) preferred

## Experiences

- Proven senior experience in their process area at least with 10 years of experience and working in a matrix style within a large, complex process landscape
- Role model for Novartis' values and behaviors within the organization with ability to motivate and develop people
- Excellent communication, collaboration and leadership skills with proven speaking, presentation, and facilitation experience in internal and external environments

## Technical/Functional Skills & Knowledge

- Expert level expertise in commercial contracting processes with transactional customers (wholesalers, hospitals, pharmacies) across entire contract lifecycle in the pharmaceutical industry including:
  - Defining, and developing contract (front end) and revenue (back end) architectures
  - Defining contract & claims types (including claims maintenance, disputes & deduction management processes)
  - Defining and determining all condition types related to condition contracts (on and off invoice, inclusion / exclusion rules)
  - Defining contract/revenue lifecycle related reports
- Excellent communication, collaboration, and leadership skills
- Able to leverage networks of professionals across functions and business areas.
- Understands the competing organizational needs beyond own part of business.
- Able to interpret complex information and to influence internal and external peers.
- Role model for Novartis' values and behaviors within the organization with ability to motivate and develop people.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS  
Location  
Spain  
Site  
Barcelona Gran Vía  
Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.  
Functional Area  
Marketing  
Job Type  
Full time  
Employment Type  
Regulär  
Shift Work  
No  
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