

# Sr. Specialist DDIT IES BS/Sol. Delivery

Job ID

REQ-10054671

Jun 19, 2025

India

## Summary

-Specialist for infrastructure solution delivery in IES / CIS / ISD sub -capability. -Partner with Business Stakeholders and DDIT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery -ensuring their stability and integrity and meeting customer service levels.

## About the Role

### Major accountabilities:

- Deliver infrastructure solutions according to strategy and with reusability.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible service area.
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact.

### Key performance indicators:

- Delivery on agreed KPIs including business impact -Launch of innovative technology solutions across Novartis at scale -Business impact and value generated from DDIT solutions -Adoption and development of Agile Productization and DevOps practices -Operations stability and effective risk management - Feedback on customer experience -Applications adherence to ISC requirements and are audit ready.

### Minimum Requirements:

#### Work Experience:

- 8 - 15 years of Exposure to infrastructure technology preferably in the pharmaceutical domain.
- Proven Ability to Develop trust-based relationships with key stakeholders.
- Project Management and program management.
- Interactions with senior management stakeholders.

### Skills:

- On Premise Data Center Management / Delivery
- AWS / Azure technologies
- Infrastructure Technologies (preferably HPC)
- Automation, CI/CD and DevOps
- Agile Delivery
- Performance Management.
- Planning.

- Project Management.
- Risk Management.
- Service Delivery Management.
- Stakeholder Management.
- Continuous learning of new cutting edge tech (e.g. HPC, AI, etc.)

#### Languages :

- English.

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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