

# **Payroll Expert**

Job ID REQ-10039776 Φεβ 13, 2025 Malaysia

# Περίληψη

-To support the development of P&O processes, principles, and guidelines for a small client group, as well as coordinate data analysis and evaluation, in support of the implementation and/or maintenance of processes / services / continuous improvement in scope.

#### **About the Role**

## Major accountabilities:

- Support the team in the operational conversion of P&O strategic objectives.
- Provide support and specific advice in the implementation of processes and standards for all P&O
  Services aspects (e.g. services, processes, continuous improvement) and provide guidance and
  assistance on problems and requests to customers/users through consulting and training -Support the
  identification and planning of services P&O Services will provide.
- Handle standard service requests, answer questions, resolve problems if possible or support problem
  resolution by close collaboration with next level support and/or experts -Perform user administration tasks
  (e.g. access management).
- Track service requests and troubleshoots analyze error messages and questions -Support periodic cost and efficiency analyses to support productivity objectives -Support personnel cost budgeting process and control.
- Support evaluation of the services / processes / continuous improvement in scope.
- Contribute to P&O Services projects at country or BU level

### **Minimum Requirements:**

- University level degree and equivalent experience in HR, Business Management or any related field.
- Proficient in English and Mandarin both written and spoken, excellent communication skills as the language support is needed for specific countries.
- At least 4 years of experience in managing payroll data and ideally gained within a healthcare / pharmaceutical/shared services environment
- Optimizing Customer value by co-creating and developing compelling customer focused solutions

## Why Novartis:

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here: https://www.novartis.com/about/strategy/people-and-culture

**You'll receive:**You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <a href="https://www.novartis.com/careers/benefits-rewards">https://www.novartis.com/careers/benefits-rewards</a>

#### Join our Novartis Network:

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

https://talentnetwork.novartis.com/network

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <a href="https://talentnetwork.novartis.com/network">https://talentnetwork.novartis.com/network</a>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <a href="https://www.novartis.com/careers/benefits-rewards">https://www.novartis.com/careers/benefits-rewards</a>

Τομέας

People & Organization

**Business Unit** 

Universal Hierarchy Node

Τοποθεσία

Malaysia

Τοποθεσία

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Functional Area

**Human Resources** 

Job Type

Full time

**Employment Type** 

Regular

Shift Work

No

Apply to Job

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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## **Payroll Expert**

Apply to Job

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