

# Site Quality Head

Job ID  
REQ-10045720  
Apr 17, 2025  
Germany

## Summary

In this role you will provide quality assurance oversight and be accountable for supporting Quality operations and provide technical and strategic leadership for all quality-related matters. Accountable to ensure compliance to GxP standards including product manufacturing and testing. You will also ensure Compliance with cGMP requirements and with the Novartis Quality Manual and policies.

## About the Role

Possible locations: **Halle, Dresden, Leipzig.**

### Major accountabilities:

- Provide leadership for strategic site initiatives, and represent site SLT quality in local cross-functional and global projects teams as team member or team leader that represent site quality.
- Provide leadership, direction and support to the people within the Quality Assurance department and ensure that they are qualified, achieve a high level of competence, are motivated and carry out their duties in a safe manner.
- Work with internal and external personnel to create user requirements and specifications to be used for projects in compliance with company standards for equipment, process and facilities.
- Liaise with the various stakeholders on projects to ensure coordination and clear communication between all parties.
- Ensure all facilities, utilities and equipment are designed and installed to be operated in a safe and effective manner and are compliant with applicable standards
- Ensure that during project phase planning, construction, commissioning, qualification (IQ, OQ and PQ) including any other validation activity complies with cGMP
- Create and maintain updated project plans to track progress, and support in informing senior management
- Timely escalation of risks in meeting timelines and / or budget incorporating site master planning and the long-term strategic plan.
- Ensure adequate management of product critical quality issues (deviations, out of specifications). Ensure investigations are correctly executed and adequate CAPAs are defined, and proper follow up of CAPAs effectiveness. Review, provide guidance for, escalate where appropriate, and approve HA notifications (compliance related such as Exception requests, other).
- Define, implement, monitor, consolidate and analyse Site Quality KPIs. Ensure Site Quality Committee is established, ensure relevant corrective and preventive actions are endorsed and implemented.
- Drive for Site management team accountability. Coordinate the generation and monitor the execution of the Site Quality Plans, DI Plan, Site Quality Risk Assessments and other relevant gap assessments.
- Ensures proper preparation and consolidation of ~~the~~ budget for the Quality Unit, ensures health & safety

procedures are followed

### Minimum Requirements:

- Education: BS/MSc in Life Sciences and/or related experience.
- 10 years of experience in GMP Pharmaceutical Manufacturing (including laboratory operations and Aseptic experience), at least 3 years combined of relevant experience in Quality Control and/or Quality Assurance covering quality areas.
- Proven track record and practical experience in supporting a Quality Control operations unit and operating in full compliance with global cGMP requirements. Successfully managed inspections from major Health Authorities (e.g. US FDA, EMA)
- In-depth knowledge of cGMP, FDA regulations (21 CFR Parts 211, 212), local regulations and ICH regulations.
- Proven ability to manage multiple projects with moderate resource requirements, risk and/or complexity.
- Highly developed management and communication skills, with experience in working in a matrix organization.
- Strong organizational and time management skills.
- Experience in process improvement approaches (Lean Six Sigma, Total Quality Management, 5S, etc.)

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

**Commitment to Diversity and Inclusion:** Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Universal Hierarchy Node

Location

Germany  
Site  
Nuremberg (Novartis Business Services GmbH)  
Company / Legal Entity  
DE61 (FCRS = DE061) Novartis Business Services GmbH  
Functional Area  
Quality  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve. Hiring decisions are only based on the qualification for the position, regardless of gender, ethnicity, religion, sexual orientation, age and disability. The law provides for severely disabled / equal applicants the opportunity to involve the local representative body for disabled employees (SBV) in the application process. If you would like to request this, please let us know in advance as a note on your CV.

Job ID  
REQ-10045720

## Site Quality Head

[Apply to Job](#)

---

**Source URL:** <https://prod1.novartis.com/ie-en/careers/career-search/job/details/req-10045720-site-quality-head>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://www.novartis.com/about/strategy/people-and-culture>
5. <https://talentnetwork.novartis.com/network>
6. <https://www.novartis.com/careers/benefits-rewards>
7. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Nuremberg-Novartis-Business-Services-GmbH/Site-Quality-Head\\_REQ-10045720-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Nuremberg-Novartis-Business-Services-GmbH/Site-Quality-Head_REQ-10045720-1)
8. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Nuremberg-Novartis-Business-Services-GmbH/Site-Quality-Head\\_REQ-10045720-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Nuremberg-Novartis-Business-Services-GmbH/Site-Quality-Head_REQ-10045720-1)