

Head Process Quality

Job ID
REQ-10022528

May 23, 2025

Spain

Summary

#LI-Hybrid

Primary Location: Barcelona, Spain

Other Locations: Madrid, Spain, London, England, Dublin, Ireland

Join Novartis as Head Process Quality and lead the charge in embedding a culture of quality across clinical development. In this strategic role, you ' ll partner with Business Process Owners to ensure compliance, drive continuous improvement, and shape quality initiatives that impact global development efforts.

If you're ready to influence change and elevate standards, we ' d love to hear from you.

About the Role

Key Responsibilities:

- Champion a culture of quality across Development through strong partnerships and strategic influence
- Serve as the primary quality contact for Business Process Owners (BPOs)
- Lead regulatory gap assessments and ensure timely resolution of identified issues
- Guide BPOs and Quality System Owners in developing robust process change strategies
- Support audit readiness and contribute to comprehensive CAPA planning and execution
- Oversee implementation of audit and inspection CAPAs to drive continuous improvement
- Conduct regular reviews of quality and compliance topics within clinical processes
- Identify and mitigate risks while promoting opportunities for process enhancement
- Leverage data insights to drive excellence in clinical quality processes
- Contribute expert input to RDQ strategic initiatives and quality planning

Essential Requirements

- Bachelor ' s or Master ' s degree in Life Sciences, Nursing, Pharmacy, or Business Administration
- Fluent English communication skills, both spoken and written
- Minimum 10 years of Quality Assurance experience in regulated clinical development environments, including GCP
- At least 5 years of experience designing and implementing quality or business processes
- Proven ability to apply data-driven insights to improve quality and operational processes
- Demonstrated success in developing and executing global Corrective and Preventive Action (CAPA) plans
- Strong understanding of global regulatory expectations and clinical product development science

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we ' ll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部門

Development

部門

Innovative Medicines

国

Spain

勤務地

Barcelona Gran V í a

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Alternative Location 1

Dublin (NOCC), Ireland

Alternative Location 2

London (The Westworks), United Kingdom

Alternative Location 3

Madrid Delegaci ó n, Spain

Functional Area

Quality

職種

Full time

雇用形態
Regular

Shift Work
No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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