

Specialist- IT Disaster Recovery

Job ID
REQ-10044739

Apr 16, 2025

India

Summary

IT specialist - Disaster Recovery

About the Role

Job Description:

- Develop and maintain disaster recovery plans for IT infrastructure.
- Coordinate with teams for effective implementation of recovery solutions.
- Conduct regular assessments and updates to ensure the preparedness of our IT systems for potential disaster scenarios.
- Ensure compliance with regulatory requirements and standards.
- Evaluate vendor capabilities and performance to ensure adherence to SLAs and contract terms.
- Foster productive relationships with vendors to facilitate efficient and effective disaster

recovery operations.

- Facilitate regular meetings and updates to ensure alignment and progress of disaster recovery projects.
- Act as a point of contact for any IT disaster recovery-related queries or concerns within the organization.

Requirements:

- 3-5 years of relevant experience in IT disaster recovery, and project management.
- Strong understanding of IT infrastructure and applications, as well as related disaster recovery principles and best practices.
- Proven experience in conducting DR planning & testing.
- Project management experience is highly desirable.
- Experience in the pharmaceutical industry is a plus.
- Excellent communication and interpersonal skills, with the ability to effectively work with cross-functional teams and external stakeholders.

Major accountabilities:

- Tracks troubleshoots and resolves platform or system issues.
- Use best practices for coding and automation.

Key performance indicators:

- Adherence to the Novartis IT quality standards.
- No major business disruptions.
- Number of recurring problems.
- Customer feedback (expectations met / exceeded).
- Application onboarding delivery success.
- Cost optimization and / or growth of the business top line revenue resulting from innovative solutions.

Minimum Requirements:

Work Experience:

- Collaborating across boundaries.

Skills:

- Communication Skills.
- Compliance Management.
- Data Analysis.
- IT Infrastructures.
- IT Operations.
- IT Service Management.
- Performance Management.
- Problem-Solving Skills.
- Quality Assurance.
- Risk Management.

- System Integration.
- Vendor Management.

Languages :

- English.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

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部門
Operations

部門
CTS

国
India

勤務地
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1
Prague, Czech Republic

Functional Area
Technology Transformation

職種
Full time

雇用形態
Regular

Shift Work
No

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