

Privacy Policy

Effective: September 29, 2021

This Privacy Policy describes the ways in which Novartis Pharma AG (“Novartis”, “we” or “us”) having its registered office at Novartis Campus, CH-4056 Basel, Switzerland collects and processes information about you that identifies you directly or indirectly (“Personal Information”), either alone or in combination with other information made available to us, through your interactions with us via our websites (including www.novartis.com), or through any mobile page, application, or other service (both offline and online) of Novartis Pharma AG links to, incorporate, or provide you with a copy of this Privacy Policy (collectively, the “Services”).

Novartis Pharma AG is responsible for the processing of your Personal Information as it decides why and how it is processed, thereby acting as the “Data Controller” of such Personal Information. The Privacy Policy covers how we respect your privacy rights with respect to the processing of your Personal Information in relation to the Services, and/or for the purposes described in this Privacy Policy.

Though this Privacy Policy is intended for individuals interacting with the Services, you may be asked to refer to additional privacy policies or separate data privacy notices on our country specific websites if you reside in a certain location or where you use certain applications or websites not covered under the Services. Wherever required, we will also present you with specific privacy notices for the purposes of activities not covered under this policy including but not limited to recruitment, employment, third party management, or patient support.

Do take note that if you access any third-party link or website from our Services, you may need to refer to the privacy policies of such third parties. Novartis does not endorse and is not responsible for the information or privacy practices of websites or services owned by third parties.

By continuing using the Services, you agree to this Privacy Policy. We consider the protection of your Personal Information and privacy to be a very important matter. As such, we invite you to carefully read this Privacy Policy.

If you have any questions in relation to the processing of your Personal Information or this Policy, please refer to our [Contact us](#) section.

We may change or update this Privacy Policy from time to time by posting a new privacy policy on this website. Please keep checking this policy occasionally so that you are aware of any changes.

► **How do we deal with information from individuals under the age of 13?**

► **What Personal Information do we process and for which purposes?**

► **When and to whom do we disclose your Personal Information?**

► **How do we protect your Personal Information?**

► **How long do we store Personal Information?**

► **What are your rights and how can you exercise them?**

► **How frequently do we update this policy?**

Contact us

If you wish to contact us regarding how we use your Personal Information or you wish to exercise your data privacy rights, please email us at global.privacy_office@novartis.com or write us to the following address:

Novartis Pharma AG
Global Privacy Office
Fabrikstrasse 18
4056 Basel
Switzerland

In order to facilitate the most efficient answer, please provide the following information:

- the name of the website you are referring to;
- your relationship and interaction with us; and
- a description of the information you would like to receive from us.

Additional State-Specific Information for United States Residents

Some states (including but not limited to California, Nevada and Texas), have state specific rights for their residents. Click [here](#) to learn more about those state specific rights.

Source URL: <https://prod1.novartis.com/privacy/privacy-policy>

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