

Snr. Specialist, DDIT, Global Clinical Operations, Business Analyst

Job ID

REQ-10043149

Apr 04, 2025

Spain

Summary

About Global Clinical Operations: At GCO, we are the bridge that transforms great science into great medicine by delivering at scale with sustainable speed and quality.

About the Role: Are you passionate about driving technology roadmaps and enabling decision-making that directly impacts the success of Novartis? As a Sr. Spec. DDIT GCO BA, you will act as a consultant and advisor, providing guidance to improve complex global business processes, products, and services. You will lead end-to-end delivery of solutions that redefine how Novartis operates, working on strategic initiatives with a mandate to deliver impactful solutions.

About the Role

Role Responsibilities:

- Engage with GCO user communities to identify high-priority subject areas.
- Develop rationale and perform scoping assessments for project feasibility.
- Conduct stakeholder interviews to understand business process dependencies.
- Create end-to-end business process flow diagrams using tools like Visio, Miro, or enterprise architect.
- Identify gaps in existing functionality and review requirements with stakeholders.
- Develop comprehensive requirement specifications to estimate cost, time, and resources for solutions.
- Liaise with the service development team to suggest high-level functional solutions.
- Ensure stakeholder involvement in new services or major upgrades and maintain consistency and traceability between requirements, specifications, and testing.
- Perform change impact assessments and ensure adherence to security and compliance policies.
- Drive change management, support super user training, and ensure solutions are fit for purpose.

Role Requirements:

- University degree in Informatics, Computer Sciences, Life Sciences, or similar.

- Minimum of 10+ years of experience in the Pharma or IT industry.
- Expert understanding of business process analysis & design and system architecture concepts.
- Experience as a Product Owner for platforms or large complex solutions is an advantage.
- Proficient skills in global teams, collaboration, facilitation, negotiation, and conflict resolution.
- Working knowledge of product management and agile methodologies is an advantage. Knowledge of CSV lifecycle is an advantage
- Exposure to digital innovation projects and data strategy is an added advantage.
- Excellent oral and written communication skills, with the ability to deliver presentations effectively.

LANGUAGES

- English

Benefits & Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: [Novartis Life Handbook](#)

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours.

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

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Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division
Operations
Business Unit

Universal Hierarchy Node

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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