

Technical Product Owner - US Privacy and Consent Management

Job ID

REQ-10044286

May 02, 2025

Mexico

Summary

-Develop strategic capability to create product/services roadmaps from concept to development to launch encompassing technology adoption, product engineering, service design, security and compliance and business process change. -Incubate and adopt emerging technologies and launch product /services faster with rapid prototyping and iterative methods to prove and establish value. For identified technologies, launch to enterprise scale ensuring value is derived. -Focus and align innovation efforts with the Business strategy, IT strategy and legal/regulatory requirements. -Establish and update strategies, implementation plans and value cases to implement emerging technologies. -Drive innovation using appropriate people, processes, partners and tools. -Identify and develop digital capabilities and ecosystem partnerships in alignment with Digital strategy and in support of TSA and Enterprise Innovation.

About the Role

Major accountabilities:

- Manage project deliverables, timelines, and budgets for consent and preference management solutions - Design and develop scalable, end-to-end consent and preference management solutions as the lead of the product delivery squad.
- Lead the technical team to make them understand the product objectives and delivery commitments - Collaborate with business partners to understand requirements and priorities for consent and preference management solutions - Take up the responsibility of technical product owner and work closely with cross-functional teams such as developers, business analysts, and testers to ensure successful delivery of solutions - Communication of product status with all stakeholders - Ensure solutions align with organization's enterprise standards, data privacy officers, and compliance team - Ensure solutions meet high-level requirements of data privacy and GDPR compliance - Maintain a deep understanding of emerging privacy tools and platforms
- Has end to end accountability for services and products / projects incubated, established delivered across cross functional business areas.
- Serves as point of escalation, review and approval for key issues and decisions -Approves strategic and investment plans -Serves as point of escalation, review and approval for key issues and decisions -Take decisions on the resource and capacity plans in line with Business priorities and strategies and close collaboration with delivery teams -Decide on continuous improvement within the team -Decides on the program timeline, governance and deployment strategy

Key performance indicators:

- Achieved targets in in Enterprise business case contribution, KPIs, customer satisfaction and innovation measures -Business capability, vision and strategy clearly defined, communicated and executed, well aligned to business strategy and Enterprise IT strategy, and providing competitive advantage to Novartis - Role model with highest standards of professional conduct in leading the business capability area in line with the new IT operating model -Deployment of digital platforms and services at scale to deliver the digital strategy

Minimum Requirements:

- We are seeking a Consent Preference Management Solution Delivery expert to lead the development and delivery of our Consent and Preference Management Solution that aligns with our organization's enterprise standards, data privacy officers, and compliance team.
- The successful candidate will be responsible for collaborating and understanding business product roadmap and priorities from technical delivery standpoint, managing product requirements, and working closely with cross-functional teams to ensure successful delivery of the solution.
- The Candidate will be the delivery squad lead.
- The candidate should have extensive knowledge and experience in consent and preference management, as well as a deep understanding of agile product development and project management methodologies.
- Minimum of 8+ years of relevant industry experience with 2+ years of experience in consent and preference management solution delivery - 3+ years of experience in pharmaceutical industry - Well versed with tools like Jira, Confluence, Xray and other DevOps tools - Strong knowledge of GDPR, CCPA, and other privacy regulations - Experience in working with various source systems and APIs to fetch and update consent data - Experience in managing end-to-end consent and preference management solution delivery - Proven track record in agile product development and project management methodologies - Excellent communication, organizational, and interpersonal skills - Bachelor's or Master's degree in Com Science and Eng

Work Experience:

- Functional Breadth.
- Leading large and/or diverse multi-functional teams.
- Financial Management.
- Major Change.
- Track record delivering global solutions at scale.
- Ability to work and lead (a cross-functional team) in a matrix.
- People Leadership.
- Collaborating across boundaries.
- environment.

Skills:

- Business Acumen.
- Customer Requirements.
- Financial Modeling.
- Innovation Consulting.
- Stakeholder Management.
- Technology Strategy.
- Vendor Management.

Languages :

- English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Alternative Location 1

Barcelona Gran Vía, Spain

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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