

# Manager, External Technology Engagements

Job ID  
REQ-10031673  
Apr 07, 2025  
Spain

## Summary

LOCATION: Barcelona, Spain or Hyderabad India

This role is responsible for managing the external vendor and partner engagements, as well as product and program management and communication efforts for the Technology & Systems team of the Patient Safety and Pharmacovigilance (PS&PV) function. This role ensures the successful execution of programs and operations of technology products in line with strategic and operational goals and maintains effective collaboration with external partners as well as with internal stakeholders.

## About the Role

#LI-Hybrid

### Key Responsibilities:

- Develop and maintain strong relationships with key strategic partners and vendors for Technology delivery for PS&PV. Advise function leadership on best practices for supplier engagement and strategy.
- Leverage partner capabilities to deliver differentiated PS&PV technology products and services based on knowledge of internal system architecture needs and strategic evolution, as well as external trends and best practices
- Actively oversee the engagement of key service providers in collaboration with the Procurement function, monitor vendor performance, and ensure adherence to contractual agreements.
- Provide leadership and guidance for key strategic programs in PS&PV by applying best practices in project and program management. Identify and mitigate risks and issues in program and project execution, as well as day-to-day operations.
- Lead the application of enterprise-level Program Management Governance framework and best practices within PS&PV programs.
- Serve as the change management and communication lead for the Technology & Systems team within PS&PV. Deliver timely updates on project and operational milestones, achievements, issues, and risks to relevant stakeholders.
- Oversee training curricula and capability-building initiatives for the Technology & Systems team based on a thorough understanding of organizational strategy and priorities.

### Essential Requirements:

- Minimum of 5 years of experience in a Senior Technology or Business role within the Life Sciences industry.
- Experience in technology vendor management in a multi-national corporation.

- Proven ability to manage complex projects and programs.
- Strong relationship-building skills with partners and vendors.
- Strong communication and presentation skills.
- Ability to manage multiple priorities and work effectively in a fast-paced environment.
- Experience in change management and driving organizational improvement initiatives, including organizational capability building.
- Preferred: Knowledge of business processes in Patient Safety and Clinical Development and thorough understanding of GxP requirements.

**Key performance indicators:**

- Strength and effectiveness of vendor relationships.
- Successful execution and delivery of PS&PV projects and programs within scope, time, and budget.
- Effective risk and issue management in project execution.
- Quality and timeliness of communication with stakeholders.
- Capability advancement for Technology & Systems team

**Languages :**

- Fluent in spoken and written English

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Division

Development

Business Unit

Innovative Medicines

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Hyderabad (Office), India

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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