

# Production Support Engineer

Job ID  
REQ-10041301  
Mar 11, 2025  
Netherlands

## Summary

The purpose of Production Support Engineer is to ensure that the integrity and reliability of the equipment is up to standard. By ensuring that all maintenance activities (Preventive, Corrective and Troubleshooting) are performed and documented according to our GMP and internal guidelines. This ensures a safe and reliable operation of the IDB production equipment.

This role will work directly with the engineering team, and reports to the Engineering Head.

## About the Role

### Key Responsibilities:

- Execution of maintenance (with support of vendor in specific fields) in and outside the GMP production area.
  - Corrective maintenance, including remediation of first-line failures
  - Preventive maintenance, and helping in the preparation of planned stops
  - Inspective maintenance, through execution of protocols as specified
  - Calibration, per specified interval including documentation.
- Partner with our manufacturing and quality team to set the right priorities and determine solutions for technical challenges.
- Controlling and administrating the spare parts for the production equipment in alignment with the Maintenance/Reliability Engineer
- Being a key partner in continuous improvement, providing input to equipment modifications and overall process based on maintenance activities (breakdowns, interruptions etc.)
- Supporting validation activities per the defined validation protocols
- Supporting the Maintenance/Reliability Engineer in preparing maintenance interventions
- Develop, revise & review related technical documents (Work-instructions, Job Plans, HECP's etc.)
- Providing technical training to operators where needed

### Essential Requirements:

- MBO+ or HBO degree (Mechanical/ Electrical/ Mechatronic Engineering (MTS
- Analytical Skills and analytical Trouble Shooting (ATS ) approach
- Good level of English
- Attention to safety, able to work in an organized and structured manner trough protocols and standards
- Attention to detail, ability to look at the process through the eye of the end-user as well as an Engineer
- Open to shift work

**Nice to have/ Desirable Requirements: 2 bullet points maximum (optional)**

- Working experience within (pharmaceutical) GMP or isotope manufacturing
- Dutch knowledge

## Why Novartis

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we

Achieve This? With Our People. It Is Our Associates That Drive Us Each Day To Reach Our Ambitions. Be a Part Of This Mission And Join Us! Learn More Here

<https://www.novartis.com/about/strategy/people-and-culture>

## Commitment To Diversity And Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

## Join Our Novartis Network

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about

Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?  
<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:  
<https://talentnetwork.novartis.com/network>

**Benefits and Rewards:** Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Division

Operations

Business Unit

Innovative Medicines

Location

Netherlands

Site

Baarle Nassau

Company / Legal Entity

NL42 (FCRS = NL042) IDB Holland BV

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Temporary (Fixed Term)

Shift Work

No

[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Job ID

REQ-10041301

## Production Support Engineer

[Apply to Job](#)

---

**Source URL:** <https://prod1.novartis.com/us-en/careers/career-search/job/details/req-10041301-production-support-engineer>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Baarle-Nassau/Production-Support-Engineer\\_REQ-10041301-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Baarle-Nassau/Production-Support-Engineer_REQ-10041301-1)
5. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Baarle-Nassau/Production-Support-Engineer\\_REQ-10041301-1](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Baarle-Nassau/Production-Support-Engineer_REQ-10041301-1)